

11:44



Reachability Inbox



**Support** 11:40 AM

to me ▾



Hi there,

Thank you for your email. I took a look into your account and everything is functioning properly, but we can continue to monitor! In the meantime, I would recommend reading the following article: <https://newsroom.tiktok.com/en-us/how-tiktok-recommends-videos-for-you>.

This article does a really good job of explaining why your followers may not be seeing all of your videos, how the For You page works, and how video performance is determined.

We appreciate all of the hard work that you put into your account. The ecosystem on TikTok changes constantly and we encourage you to test out different types of content and formats moving forward!

Cheers,  
The TikTok Team

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➦ Forward