

Impress the Hiring Manager!

John Benjamin

Bar Manager

Experienced service professional with more than four years of bar experience providing personable service at various bars across Brooklyn. Awarded "Employee of the Year" in both 2008 and 2009. Seeking a bartender role at XYZ BAR, where my service skills and beverage knowledge can be leveraged to achieve the highest quality of service at your establishment.

john.b@gmail.com

02431 876 879

Manchester, UK

linkedin.com/in/johaben

WORK EXPERIENCE

Bar Manager

Chill Beers and Wines

06/2018 - Present

Achievements/Tasks

- Prepare drinks according to Hyatt standards, recommend specials, and replenish drinks as needed.
- Consistently provide prompt service, manage cash and payments, and maintain customer satisfaction.
- Provide a positive guest experience, interact with patrons, and handle gambling play and payouts.
- Deliver excellent customer relations, building and maintaining a positive and professional relationship.
- Establish rapport with guests, cater to all requests, and resolve service issues in a timely manner.

Bartender

Sonny's Café and Bar

01/2015 - 03/2017

Achievements/Tasks

- Assessed customer needs and preferences to make appropriate beverage and food recommendations.
- Made every drink served and develop a strong knowledge of the food menu and upsell additional products.
- Handled alcoholic, frozen drink orders from servers and other specialty food requests from customers.

The Fantasy

Barback & Bartender

04/2014 - 12/2014

Achievements/Tasks

- Recorded accurate orders, managed cash/credit card payments, and maintained inventory of beverages selection.
- Maintained expenses below budget through accurate planning, purchasing, and cost effective bar procedures.
- Exhibited excellent client relations by anticipating needs, establishing rapport, and catering to all guests requests.

SKILLS

Food & Beverage

Hotel Service

Inventory Control

Customer Relations

Health & Safety

Sanitation

Building Rapport

Mixology

Product Knowledge

EDUCATION

BA in Hotel and Restaurant Management

El Centro College - Dallas County Community College District

06/2012 - 06/2014

LANGUAGES

Danish

English

German

INTERESTS

Yoga

Sustainable Agriculture

Woodworking

Swimming

Sailing

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To

Doris Johnson

Human Resources Manager

The Green Bar Inc.

321 Employment Avenue.

Manchester, UK

05 July, 2021

Dear Ms. Doris,

If you are seeking a customer-oriented, organized leader with 8+ years of experience in managing bar operations and staff to join your team at The Green Bar as your next Bar Manager, you are certain to find my enclosed resume of interest. With my commitment to effective team leadership and outstanding customer service, I would significantly benefit your establishment in this role.

My experience in preparing cocktails, beer, wine, and spirits for upscale clientele has prepared me to excel in this position. With my proven ability to lead and supervise professional and knowledgeable bartenders, coupled with my talent for developing and updating sophisticated bar menus to capture customer interest and drive sales, my additional strengths in communication and multitasking position me to thrive in this challenging leadership role.

Highlights of my background include:

Working as the Bar Manager for the Black Chill Beers and Wines Restaurant in Manchester for the past 3 years, ensuring compliance with safety and health regulations while scheduling work shifts, performing inventory control, and managing up to 6 employees at any given time.

Achieving higher bar ticket averages by effectively training and developing bartenders on strategic up-selling techniques. Leveraging keen knowledge of optimal wine and food pairings to provide customer drink recommendations and achieve superior customer feedback. Demonstrating motivational team building abilities, superior management talents, and exceptional communication skills; training and mentoring new hires in bar operations and customer service techniques.

Providing guests with professional and personable service, exceptional food and beverage quality, and an attractive and well-maintained environment. With my previous bar management experience, coupled with my enthusiasm and my outgoing demeanor, I could swiftly surpass your expectations for this role. I look forward to discussing the position in further detail.

If you have any questions, please give me a call at 416-821-9879 or email me at john.doe@gmail.com.

Thank you for your consideration.

Sincerely,
John Benjamin

Create a Matching Resume & Cover Letter