

Provide Quality Healthcare, Health Education and Public Health Services that will enable our community to become healthier.



General
Hospital

Meet Customer Needs
& Expectations

Provide
Responsive
&
Accessible
Services

Provide
Respectful
& Culturally
Sensitive
Treatment
and
Services

Support
Successful
Health
Outcomes

Financial
Management

Increase
Revenue

Budget and
Manage
Resources
Appropriately
and
Efficiently

Internal Perspective

Establish a Reputation of
Excellence

Promote Ourselves
as the Leading
Health Services
Provider

Encourage and Equip
People to Better
Manage Their Health

Improve Partnerships &
Collaborations

Partner with
Community
Stakeholders

Provide Customer Focused
Health Services

Improve Health
Outcomes

Improve & Expand
Access to Care

Make the Healthcare
System Easier to
Navigate

Manage the Business

Improve Resource
Management

Improve
Administrative
Process

Produce, Analyze &
Act Upon
Performance Data

Culture &
Capacity

Hire the Right People

Develop a Competent
Workforce

Be Ethical, Transparent &
Accountable