

Customer Satisfaction Survey

Date: _____

Company name :

Contact person :

Email No.:

Fax NO. :

Dear Sirs:

Thanks for your unremitting support for our company !In order to let us understand more about your requirements and advice , please complete this question form to help us improve ourselves and offer better service! Please full "√" in the blank that you consider degree of satisfaction ,of course you can give yourself advice and try to finish it within 3 days ,kindly return to us by email or fax as below , thank you in advance!

Email address : Fax No. :

Compared with other suppliers,your opinion:

NO.	Item	Quite satisfied		Satisfied		Acceptable		Dissatisfied		Quite dissatisfied		reason and advice
		10	9	8	7	6	5	4	3	2	1	
1	Service attitude											
2	Quality of products											
3	Disposal of defective products											
4	Improvement of problem											
5	Production Capacity											
6	Delivery requirements											
7	Technical Capacity											
8	Marketing satisfaction											
9	Sales service											
10	Other											

Total score :

□ More than 90 points (Satisfactory) ;

□ Between 90 and 70 points (Relative satisfactory) ;