



Understanding Teva's Shared Solutions® for COPAXONE®

Patient support programs provide benefits to help improve access to products and provide support to healthcare professionals (HCPs) and patients. Teva offers its Shared Solutions® program to help patients with relapsing/remitting multiple sclerosis (RRMS) and HCPs access COPAXONE® (glatiramer acetate injection). This Touchpoint provides an overview of Shared Solutions® and information about where to learn more.

COPAXONE®
Glatiramer Acetate

What is the goal of Shared Solutions®?

The goal of Shared Solutions® is to help patients access and adhere to COPAXONE® therapy by providing ongoing support and services to patients and HCPs.

What does Shared Solutions® provide?

Shared Solutions® offers a range of financial solutions, training and nurse support, and educational resources.

What is the cost of Shared Solutions®?

Shared Solutions® services are provided at no extra cost to patients or HCPs.

What type of financial support does Shared Solutions® offer?

Shared Solutions® performs benefit investigations to determine coverage for COPAXONE®, reviews the investigation outcomes and out-of-pocket expenses with patients, and helps underinsured and uninsured patients enroll in a financial assistance program if they are eligible. In addition, Shared Solutions® can assist with prior authorizations.

What type of financial assistance does Shared Solutions® provide?

Several financial assistance options are available. One option that is offered by COPAXONE Co-pay Solutions® could lower the co-pay for 2-times-a-week COPAXONE® 40 mg for eligible patients to \$0 per month out-of-pocket. COPAXONE Co-pay Solutions® for daily COPAXONE® 20 mg is also available.

How does Shared Solutions® train and support patients?

Teva-trained nurses provide:

- **In-person education and training:** Education about RRMS and COPAXONE® and 1- or 2- injection training at the start of treatment and any change of therapy
- **24/7 support:** Help for patients from MS-certified nurses via a 24/7 hotline
- **Personalized communication:** Regularly scheduled patient outreach to answer questions and encourage adherence

- **Pharmacy coordination:** Communication with the specialty pharmacy to ensure smooth delivery of COPAXONE® to patients

What educational resources does Shared Solutions® offer to patients?

- **Events:** Live educational events, webcasts, and teleconferences help patients stay informed about MS.
- **Peer resources:** This service connects patients with others who have relapsing forms of MS and peers are compensated by Teva.
- **Personalized communication:** Patients receive personalized ongoing contact from the team at Shared Solutions® via email, mail, or phone to support ongoing therapy.
- **Injection trackers:** An app and a web-based tracker are available online to help patients keep on track with their therapy.

Why might HCPs appreciate Shared Solutions®?

Shared Solutions® services may help patients to manage treatment with COPAXONE®. By completing a single Prescription and Service Request form at the time of prescription, an HCP can order the full set of Shared Solutions® services for patients.

Teva-trained nurses call the patient, confirm insurance information, and provide in-person injection training. In addition, Teva nurses report to HCPs on patient progress and offer in-service education on COPAXONE® and Shared Solutions®.

How can patients and providers learn about Shared Solutions®?

Patients can visit <https://www.copaxone.com/shared-solutions-for-information-and-tools>, or call 1-800-887-8200.

Providers can visit <https://www.copaxonehcp.com/teva-shared-solutions> or call a dedicated physician line at 1-800-887-8188 and select option 2.

Where can I learn more about Shared Solutions®?

Visit www.teva.com for several educational resources about the program. In addition, representatives can call Shared Solutions® at 1-800-887-8200 and select option 7 for the field representative line.