



20225 NORTH SCOTTSDALE ROAD • SCOTTSDALE, ARIZONA 85255 • (480) 606-6000

April 5, 2013



RE: Our Store Number: NCC\_05  
Our Claim Number: [REDACTED]

Dear Mr. [REDACTED]

The investigation into the above referenced claim is now complete. According to the independent appraiser's report and review by Discount Tire there is no evidence that any tools used or service provided by Discount Tire damaged your vehicle. For Discount Tire to issue any type of compensation, the company would have to be found liable for the damage to your vehicle. At this time, we have found no liability on behalf of the company. Based on this information Discount Tire is not accepting liability for the damage to your vehicle and, will not be issuing any voluntary payments at this time.

If you have any additional information that you think may be relevant in our liability investigation, please submit it to my attention for review. In the absence of any new information, our file will remain closed. Please be advised that the statute of limitations for property damage claims in the state of North Carolina is 3 years from the date of loss.

Sincerely,



Claims Mgmt Dept.  
Discount Tire Company  
Phone: (480) 606-6338  
(866) 608-9802  
Fax: (480) 778-9025