

EMPLOYEE MANUAL

General Expectations

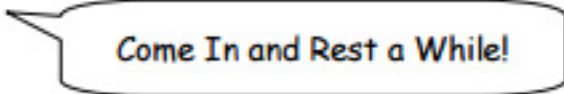
- One of the most important aspects of Linger Longer Café is to offer a friendly, professional and caring environment for everyone (customers and staff).
- Safe and healthy practices are vital for the operation of the business.
- Quality is important in all areas – food, coffee, retail items and service.
- Communication is key to our success and we will hold regular staff meetings to keep us all in touch and to communicate changes, ideas, problems or other relevant issues.
- Honesty and integrity.

Vision

Linger Longer Café exists to...

- offer a haven of friendship and support for the community.
- become a well-loved café, offering excellent beverages and foods, wholesome, family-oriented books, gifts, music, movies, scrapbooking and entertainment.
- nourish the whole person – spiritually and physically.

Mission Statement



Come In and Rest a While!

Principles

In all we do, we will:

- Stand on Biblical principles in all actions and decisions, always endeavoring to bring glory to God.
- Provide a great work environment and treat each employee, vendor, supplier and customer with respect and dignity.
- Embrace diversity as an essential component in the way we do business.
- Apply the highest standards of excellence to providing the services and products we offer.
- Develop enthusiastically satisfied customers all the time.
- Contribute pro-actively and positively to our communities and our environment.
- Recognize that profitability is essential to our future success.