

FASHION NOVA

RETURN POLICY & DIRECTIONS

Complete the form and include this sheet with any items you are returning.

RETURNS:

Please return item(s) within 30 days. We do not accept items that are worn, washed, altered, sale items, bodysuits and swimsuits. We do not do refunds or exchanges. We will gladly issue you store credit in the form of an e-gift card to the email address on file. Store credit can be used immediately and never expires. When returning, we recommend using trackable service such as USPS flat-rate shipping. Please also remember that you are responsible for return shipping charges.

Have any questions?

Contact our Customer Service by email:
info@FashionNova.com
24 hours 7 days a week

HOW TO RETURN

STEP 1

Which item/s are you returning?

ITEM NAME / DESCRIPTION	COLOR	SIZE	QTY.	PRICE	REASON

RETURN REASON CODES:

- [1] Did not fit
- [2] Did not like
- [3] Incorrect item sent
- [4] Item damaged
- [5] Other: _____



ORDER#



STEP 2

Mail your items back to Fashion Nova within 30 days of the ship date to this address:

Fasion Nova Returns
2801 East 46th Street
Vernon, CA 90058