# Customers prefer physical stores

#### SAME OLD, SAME OLD

Physical location remains an essential factor in branding, sales and customer engagement.

#### How to succeed

We attract customers with certain products, while our profits come mostly from higher-markup items. Subscription services that make customers' lives easier are a big part of our business.

## Physical presence is the preferred mode of living

#### PRICE IS KING

Price is the most important factor for customers. Price comparison among retailers has increased, prompting every industry player to take action.

#### How to succeed

We avoid unnecessary costs via automation of digital tasks and innovative delivery services. We use A/B testing and AI bundling to optimise prices.

#### AR AT BRICK-AND-MORTAR

Expertise in metaverse market dynamics, generational trends, and youth culture is essential for retail brands to thrive.

#### How to succeed

We focus on AR product visualisation to attract customers to the store. We bundle goods with metaverserelated digital products and services to increase sales.

### into the digital sphere

Metaverse pushes life

#### A VIRTUAL-FIRST FUTURE

Metaverse requires retail to be simultaneously online and offline. Every store needs a digital storefront operating in virtual worlds.

#### How to succeed

We have hired new talent to build a digital twin of our physical retail stores and expanded our offering to digital goods to tap into the global market.

Customers prefer online shopping