

## BYF Banking

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# Customer Questionnaire

Date: May 22, 2028

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## Instructions

Mark your answers with a tick.

QUESTION	YES	NO
Do you think the bank's interest rate is competitive?	<input type="checkbox"/>	<input type="checkbox"/>
Does the bank provide a core banking facility for the customers?	<input type="checkbox"/>	<input type="checkbox"/>
Is the bank's customer service available 24/7 as advertised?	<input type="checkbox"/>	<input type="checkbox"/>
Have you had any major issues with the bank?	<input type="checkbox"/>	<input type="checkbox"/>
Would you suggest this bank to your friends and family?	<input type="checkbox"/>	<input type="checkbox"/>

## Notes

1. Please do not leave any questions unanswered.