

FORD: 1996-2001 MUSTANG, TAURUS
1998-2000 CONTOUR
1998-2001 CROWN VICTORIA
2000-2001 FOCUS
2002 THUNDERBIRD
1997-2001 EXPEDITION
1998-2002 EXPLORER
1999 F-250 LD
1999-2001 F-150, RANGER, WINDSTAR
2000-2001 EXCURSION
2001 ESCAPE

LINCOLN: 1997-1998 MARK VIII
1998-2001 CONTINENTAL, TOWN CAR
2000-2001 LS
1998-2001 NAVIGATOR
2002 BLACKWOOD

MERCURY: 1996-2001 SABLE
1998-2000 MYSTIQUE
1998-2001 GRAND MARQUIS
1999-2001 COUGAR
1998-2002 MOUNTAINEER

This TSB article is being republished in its entirety to update the model year vehicles and the diagnostic procedures.

ISSUE

A vehicle equipped with Passive Anti-Theft System (PATS) may not start or crank. This may be caused by several different items.

ACTION

Refer to the following PATS Diagnostic Charts and text for tips on servicing customer PATS concerns.

Glossary Of Terms

- **PATS** - Passive Anti-Theft System
- **HEC** - Hybrid Electronic Cluster
- **VIC** - Virtual Image Cluster
- **ICM** - Instrument Cluster Module
- **SCIL** - Steering Column Ignition Lighting
- **CJB** - Central Junction Box

NOTE

ERASING AND REPROGRAMMING THE CUSTOMER'S IGNITION KEYS DOES NOT CURE ANY KNOWN INTERMITTENT PATS NO START ISSUE. DO NOT SIMPLY REPROGRAM THE IGNITION KEYS IF A FAULT CANNOT BE IDENTIFIED.

NOTE

THE ONLY FORD QUALIFIED PATS KEYS ARE THOSE MANUFACTURED BY: FORD ROTUNDA, ILCO, STRATTEC, HUF, AND VALEO.