

DIANA HANSON

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Seeking an entry-level position in the capacity of:

SOFTWARE PROGRAMMER

- Offer an expected degree in Computer Science, academic achievements, and valuable internship experience.
- Analytical, detail oriented with strong programming skills; work diligently on long, tedious assignments.
- Maintain excellent interpersonal communication, time management, and problem resolution skills.

Languages: C++ Turbo, Basic, Cobol, Visual Basic, Pascal, Assembler

Software: Windows 98/2000, Microsoft Word, Excel, Access, and Power Point

RELEVANT EXPERIENCE

Sky-Force Technologies, Information Technology Department, Hauppauge, NY

9/03 – Present

Intern Computer Programmer / Help Desk Associate

Leading provider of advanced aerospace systems, components, and support to aircraft manufacturers and operators worldwide. Products include quality fluid measurement and management systems, avionic displays, and flight inspection systems for commercial, commuter, and military aircraft.

Programming

- Recognized department-wide as a “little genius” for early contributions in the beta programming of software modules for a complex scheduling program utilizing a Cobol-comparable programming language.
- Apply ghost procedures to delete all programs and data files on several lease-expired systems.
- Attend morning meetings to discuss projects and assignments, plan strategies, and suggest improvements.

Help Desk Support

- Work closely with a help desk team, providing hands-on support to end users with hardware and software problems including WAN connectivity, upgrades, configurations, data recovery, and extensive printing issues.
- Document requests for help desk support and outcome resolutions to monitor and track recurring problems.
- Interface between technicians and employees to identify problems and formulate solutions.

EDUCATION

State University of New York at Stony Brook, Stony Brook, NY

Bachelor of Science degree in Computer Science / Business Option, May 2004; GPA 3.8

Full athletic scholarship - Sophomore and Freshman; Big West Academic All-Star Team, 2000, 2001

**Software Applications on the PC | Structured Programming | Microcomputer Assembler Language |
Systems Analysis | Distributive Systems | Management | Accounting | Economics | Marketing**

Regents Diploma, 2000

Babylon High School, Babylon, NY

Business Student of the Year | National Service Honor Society | Class Historian

Courtesy of Best Resumes