1. Gather Data

Take survey, conduct open space sessions, gather objective measures and perform 1:1 interviews.

2. Analyze Results

Baseline data against world, specific industry or other comparative data set. Identify unique strengths and improvement opportunities. Understand the narrative.

Continuous Improvement

Build a culture of organizational learning by asking better questions, promote transparency and perform a little better today than yesterday

4. Learn Together

At regular intervals, validate the impact of the improvement efforts. Communicate progress and be open about challenges. Build a culture of continuous improvement and learning across the enterprise.

3. Implement Changes

Define improvement strategy based on key findings from your analysis. Communicate what you intend to do, execute on improvement strategy and evaluate progress.