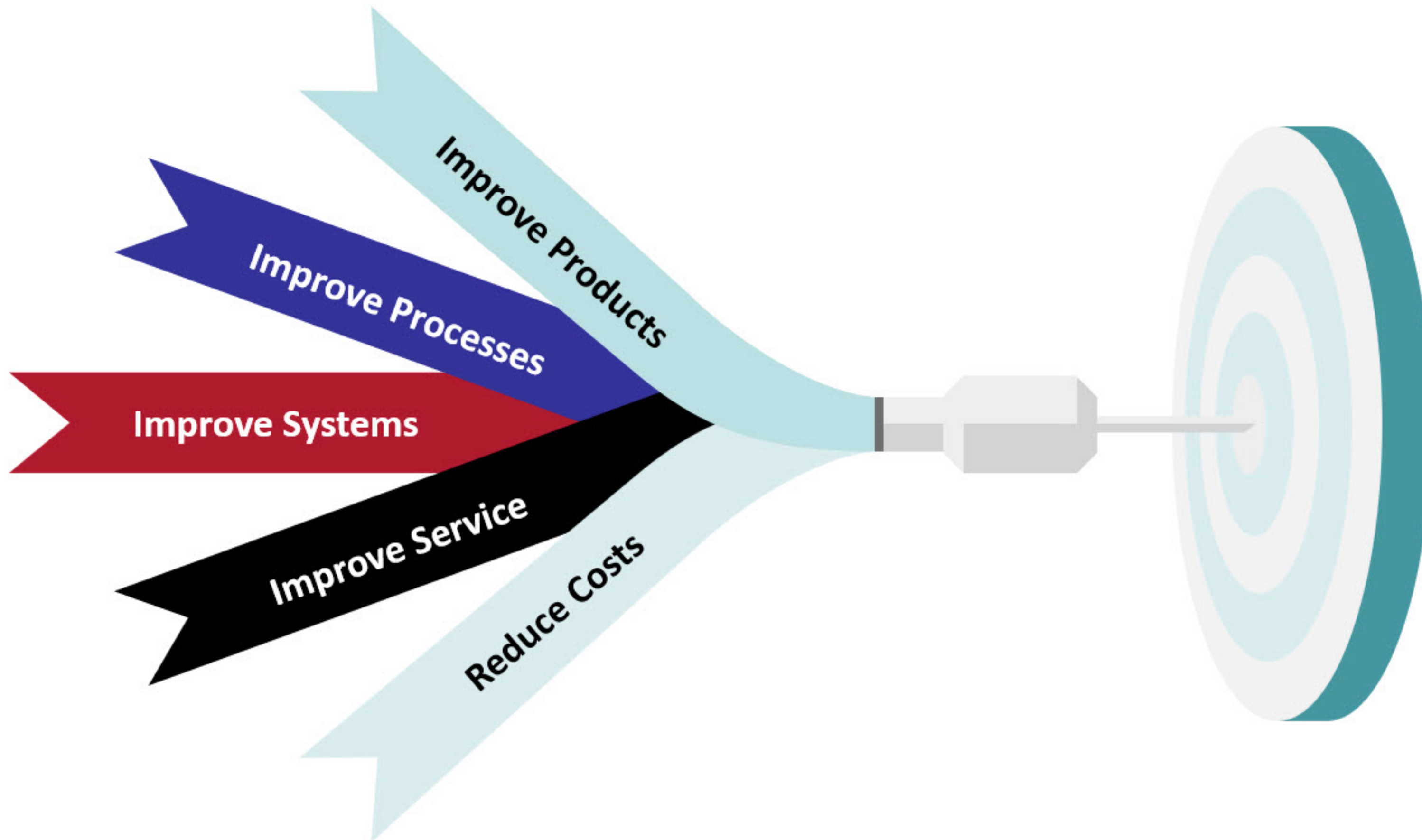


Continuous Improvement



Increase Customer Satisfaction

The ultimate goal of continuous improvement is increasing customer satisfaction