# John Smith

### IT Project Manager

IT Professional with over 10 years of experience specializing in IT department management for international logistics companies. I can implement effective IT strategies at local and global levels. My greatest strength is business awareness, which enables me to permanently streamline infrastructure and applications. Striving to leverage my skills at SanCorp Inc.



## **Experience**

### Senior Project Manager 2006-12 -

present

Seton Hospital, ME

- Oversaw all major hospital IT projects for 10+ years, focus on cost reduction.
- Responsible for creating, improving, and developing IT project strategies.
- Implemented the highly successful Lean Training and Six Sigma projects.
- · Cut costs by 32% in less than six months.
- Reduced the costs of IT maintenance in 2015 by successfully rebuilding the server infrastructure resulting in over \$50'000 of annual savings.

#### Junior Project Manager 2004-09 -

2006-12

Seton Hospital, ME

- Streamlined IT logistics and administration operation cutting costs by 25%
- Diagnosed problems with hardware and operating systems.
- Successfully migrated two servers to new data architecture.
- Maintained the user database of over 30000 patients.
- Managed project for lean training for all IT Support Officers.

#### IT Support Officer 2002-08 -

2004-09

Seton Hospital, ME

- Provided support for project managers and hospital staff for 2 years.
- Prepared over 100 infrastructure performance analyses and reports.
- Implemented a new tracking dashboard, cutting manual data input by 80%.
- Successfully resolved over 200 issues in regards to IT infrastructure.

# Education

2001-05

1999-09 -

Master of Computer Science, University of Maryland

- Andersen Postgraduate Fellowship to study advanced nursing techniques.
- Managed a student project to develop a weekly nursing podcast.

#### Bachelor of Computer Science, University of Maryland 1996-09 -

1999-06

Graduated Summa Cum Laude.

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- Member of Student Association of Computer Science.
- Managed a student project to organize a conference for 50+ professionals.

# Certifications

2010-05 PMP - Project Management Institute

2007-11 CAPM - Project Management Institute

PRINCE2® Foundation 2003-04

# Personal Info

### Address

134 Rightward Way Portland, ME, 04019

### Phone

774-987-4009

### E-mail

j.smith@uptowork.com

### LinkedIn

linkedin.com/johnutw



### Skills

Business Process Improvement

Vendor Management

Sales Analysis

Strategic Planning

Communication Skills



### Software

Microsoft Project

Excellent

MS Windows Server

Very Good

Linux/Unix

Very Good

Microsoft Excel

Good



French

Intermediate

Spanish

Basic